

## QUALITY POLICY

As Koramic Building Chemicals Industry and Trade Inc., a company engaged in the production of construction chemicals, we are fully aware of our responsibilities toward all our stakeholders, including customers, suppliers, internal customers, society, and the environment. To fulfill these responsibilities, we recognize the need to continuously improve our production processes, production technologies, customer-oriented services, and the processes defined by our Quality Management System. To achieve these goals, we hereby commit to:

- Producing high-quality products that meet the demands and expectations of our customers, and continuously improving these products through ongoing R&D activities,
- Increasing our efficiency by following evolving industrial applications and supporting our operations and services with activities aligned with technological advancements,
- Acting with the awareness that every customer is entitled to receive the highest-quality and fastest service,
- Ensuring sustainable and increasing customer satisfaction by providing pre-sales and after-sales technical services and documentation, and reinforcing among our employees the awareness that they are responsible for representing our values and quality to customers,
- Recognizing that our primary duty is to protect and enhance human rights, health, and development, and therefore adhering to social responsibility and ethical working principles in all our activities,
- Establishing our Quality Policy as part of our corporate culture through communication and training, and ensuring that this culture is actively maintained,
- Complying with the requirements of quality management systems, legal regulations, national and international standards, and the conditions set by organizations of which we are a member,
- Continuously reviewing the suitability and effectiveness of our Quality Management System and ensuring its ongoing improvement,
- Providing and diversifying the resources necessary to achieve our objectives and targets.

We hereby pledge our commitment to these principles.

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